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Q *What are the differences between the three versions of Dispatcher Phoenix (Dispatcher Phoenix Foundations, Dispatcher Phoenix Professional, Dispatcher Phoenix Legal)?*

A **ALL** versions of Dispatcher Phoenix include:
- Same base application featuring graphical Workflow Builder, advanced Workflow Scheduler, and LiveFlo technology.
- Modular architecture for easy expandability.
- Additional functionality available with optional add-in nodes, such as Barcode Processing, Advanced OCR, etc.
- Native and advanced bizhub Office MFP control panel integration.
- Flexible MFP user options and shared workflow capabilities.

DISPATCHER PHOENIX FOUNDATIONS
- Easy-to-use, scalable, and cost-effective solution.
- Document imaging, routing, and printing processes, such as Annotation, Watermark, Rename, Deskew, and Despeckle.
- New standard processes (Mirror Image and Negative Image).

DISPATCHER PHOENIX PROFESSIONAL
Includes all of the standard functionality of Dispatcher Phoenix Foundations, along with advanced features:
- Document Parsing (Insert, Parser, Parse & Distribute, Parse & Insert, Parse & Replace).
- Advanced Job Routing (Color Routing, Page Count Routing).
- Metadata Processing (Metadata Routing, Metadata to File).

DISPATCHER PHOENIX LEGAL
Includes all of the standard functionality of Dispatcher Phoenix Foundations, along with advanced features for the legal market:
- Advanced Bates Stamping for image files and PDFs.
- Convert to PDF (PDF Searchable, PDF/A, etc.)
- Intelligent Redaction and Highlighting/Strikeout.
- Advanced Job Routing (Color Routing, Page Count Routing).

Q *What are the differences between the Advanced OCR, Convert to PDF, and Convert to Office nodes?*

A **ADVANCED OCR** - Performs page-level and zonal OCR on image files (TIFF, JPG, PNG, BMP) and PDFs to extract metadata to be used for splitting, renaming, or routing documents. The node can also be used to convert files to a variety of different formats.

> **Note:** ◊ *identifies functionality that is unique to the specific process.*

Files can be converted to:

- PDF
- PDF Searchable
- PDF with Image Substitutes
- Microsoft Word 2000, XP
- Microsoft Word 97
- Microsoft Word 2003
- Microsoft Word Excel 2003, XP
- Microsoft Word Excel 97
- Microsoft PowerPoint 97
- XPS Searchable
- RTF Word 2000
- RTF 2000 Exact Word
- RTF Word 97
- RTF Word 6.0/95
- ◊ Text
- ◊ Comma Separated Text
- ◊ Formatted Text
- ◊ Text with line breaks
- ◊ Unicode Text
- ◊ Unicode Comma Separated Text
- ◊ Unicode Formatted Text
- ◊ Unicode Text with line breaks
- ◊ XML
- ◊ eBook

> **Note:** *For Microsoft Office conversion with basic conversion to PDF Searchable, the Advanced OCR node can be the most cost-effective solution.*

CONVERT TO PDF - Converts image files and existing PDFs to a wide variety of PDF formats. This node also includes advanced settings.

Files can be converted to:

- PDF
- PDF Searchable Image
- PDF with Image Substitutes
- ◊ PDF Edited
- ◊ PDF Image Only

Advanced settings include:

- ◊ Security passwords
- ◊ Optimize for file size, quality, specific PDF version, and PDF/A
- ◊ Automatic page rotation
- ◊ Blank page removal

CONVERT TO OFFICE - Converts image files and PDFs to the latest Microsoft Office formats.

Files can be converted to:

- ◊ Microsoft Word 2007/ 2010 (docx)
- Microsoft Word 2000, XP (doc)
- Microsoft Word 97 (doc)
- Microsoft Word 2003 (doc)
- ◊ Microsoft Excel 2007, 2010 (xlsx)
- Microsoft Word Excel 2003, XP (xls)
- Microsoft Word Excel 97 (xls)
- ◊ Microsoft PowerPoint 2007, 2010 (pptx)
- Microsoft PowerPoint 97 (ppt)
- ◊ XPS
- XPS Searchable
- RTF Word 2000
- RTF 2000 Exact Word
- RTF Word 97
- RTF Word 6.0/95
- ◊ WordPad
- ◊ WordPerfect (9,10)
- ◊ Microsoft Infopath
- ◊ Microsoft Publisher 98
- ◊ Microsoft Reader

Frequently Asked Questions

Q *Do I need the iOption on my MFP to run Dispatcher Phoenix workflows?*

A No, the iOption is <u>not</u> required on an MFP in order to run Dispatcher Phoenix. If the iOption is installed, Dispatcher Phoenix bEST (bizhub Extended Solution Technology) workflows can be displayed graphically with oversized buttons and thumbnail images of available workflows. However, support for the MFP's native interface, which displays workflows in a text-based manner, is provided as well.

DISPATCHER PHOENIX - NATIVE USER INTERFACE

DISPATCHER PHOENIX - GRAPHICAL USER INTERFACE

In order to add the iOption to an MFP, you will need to order the LK-101 kit appropriate for your MFP model. In addition, your MFP may require a memory upgrade.

Q *Can Dispatcher Phoenix create folders dynamically?*

A Yes. Dispatcher Phoenix can create folders dynamically based on the path provided in the workflow and a variety of variables, such as file name, date/time, and logged-in user name, etc.
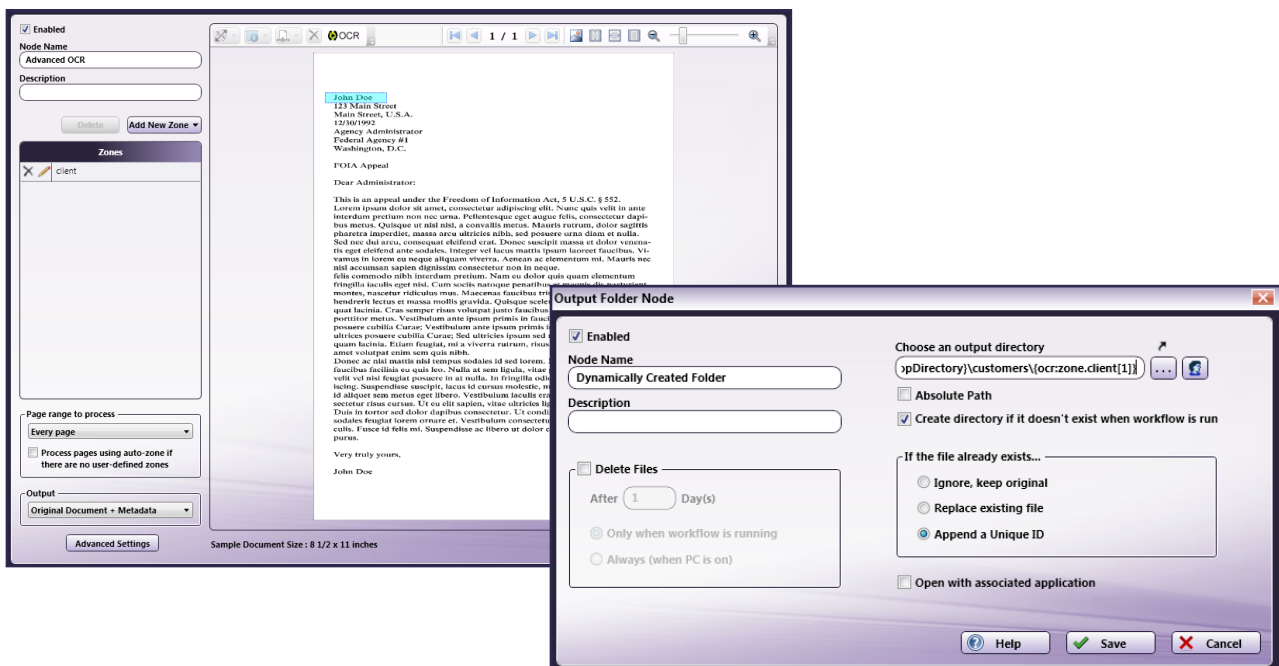
Dispatcher Phoenix also provides the ability to ***dynamically create output directories based on file content***. With the Advanced OCR node, you can create zones around specific data that you want to capture in your document. That extracted information can then be referenced when defining an output folder, using the following syntax: {ocr:zone.*name of zone*[*page number*]}. For example, if you have created a zone called 'client' on page one of your document, you could specify the following when defining an output folder: {fs:DesktopDirectory}\{ocr:zone.client[1]}. In this example, if the value of the 'client' zone is John Doe, then a John Doe output folder on your Desktop will be automatically created.

A sample workflow, including sample files, has been created to demonstrate this functionality. On Dispatcher Phoenix's main application screen, click on the **Online Samples** icon on the tool bar to download the Dynamic Folder Creation sample workflow.

Frequently Asked Questions

Q *What do I do if my license expires?*

A Unless you're running a Demo version of the application, the license that has expired is for maintenance. Please note that maintenance licensing expiration only affects your ability to receive product updates and support; it will not disrupt the functionality of Dispatcher Phoenix. All existing workflows will continue to function as before even when maintenance has expired.

Prior to maintenance expiration, Konica Minolta sends an automatic email reminder and grants a 30-day grace period in which time you can order and install a new maintenance license. If the maintenance license has expired over 30 days ago, you must pay a nominal reactivation fee when renewing/purchasing your maintenance license.
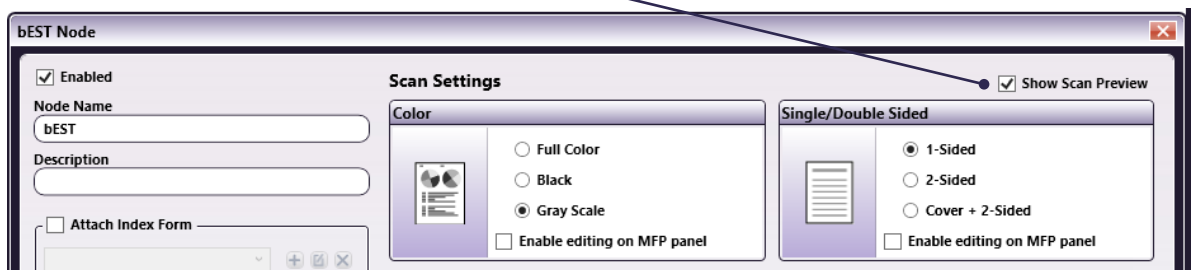
Please contact your Konica Minolta representative to renew maintenance and continue to receive product updates and support.

Frequently Asked Questions

Q *Does Dispatcher Phoenix include a Separate Scan feature?*

Yes, you can scan multiple pages into one document with Dispatcher Phoenix's Separate Scan feature! Useful when the page count of your original document exceeds the capacity of the ADF, you can now scan multiple originals into a single document. To enable this functionality, do the following:

1. Make sure that the **Show Scan Preview** option is enabled in your workflow's bEST node.

2. Once you register the workflow on the MFP, you can then scan the first original document. The Preview panel will display on the MFP control panel along with a **Start Scan** button that allows you to scan additional originals.
3. Once all the originals have been scanned, tap on the **Send Now** button and the document will be sent into the workflow.

This feature is available with Dispatcher Phoenix, Release 4.4 and higher on 'e' series MFPs with Function Version 7 enabled. Please note that you cannot send more than 400 MB to the workflow from the MFP (an MFP limitation), and you must have enough free memory on the MFP to accommodate the scanned originals.