

CUSTOMER PROFILE

- Leading property developer in HK and Mainland China with a total of over 1,500 employees and provides property management services for more than 37,000 premium residential units of luxury properties and over 7.1 millions square feet of commercial buildings in Hong Kong.

KM SALES

- GBS customer managed by BHK

CUSTOMER NEEDS

Customer is a property management (Real Estate) company and have different kinds of documents and need to scan with indexing by manually on a daily basis. Their users spend a lot of time for scanning job and many manual mistakes due to typo or input wrong information to their DMS system.

SOLUTIONS

- > Dispatcher Phoenix base + Office Package with 2 bizhub MFP with Advanced OCR option
- > Connected DMS: iPose DocNet
- > Connected EMC: IBM FileNet

KEY SUCCESS FACTORS

Auto-capture and one-stop solution which scans various documents from MFP to ECM/DMS.

Reducing a lot of time for indexing and avoiding manual mistakes by using zonal OCR and some pull-down selections which also capture user-IDs from MFP.

ADDITIONAL INFORMATION

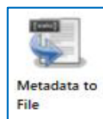
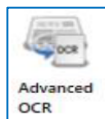
- Workflow #1 : Invoice Fully Auto: (Auto indexing with zone OCR) for scanning with auto indexing.
- Workflow #2: Invoice : Pull-down indexing selection.
- Workflow #3: Licensing document: pull-down indexing selection.
- Workflow #4: HR Petty Cash: Pull-down indexing selection.
- Workflow #5: Financial Report: Pull-down indexing selection.

PS* All of the workflows above are auto-capture the MFP's User IDs with DP's bEST node.

CAPTURE



PROCESS



DISTRIBUTION

