

CUSTOMER PROFILE

- Premium hospital with 20 - 99 employees providing its superior and integrated healthcare services.
- Leading institution in the field of advanced holistic medical technology based in Thailand

KM SALES

- BTH Direct Sales

CUSTOMER NEEDS

- > Customer has to scan patient document everyday to keep records updated done manually.
- > Customer don't have centralized document management repository to archive and share their documents.
- > Customer expecting to solve the above painpoints.

SOLUTIONS

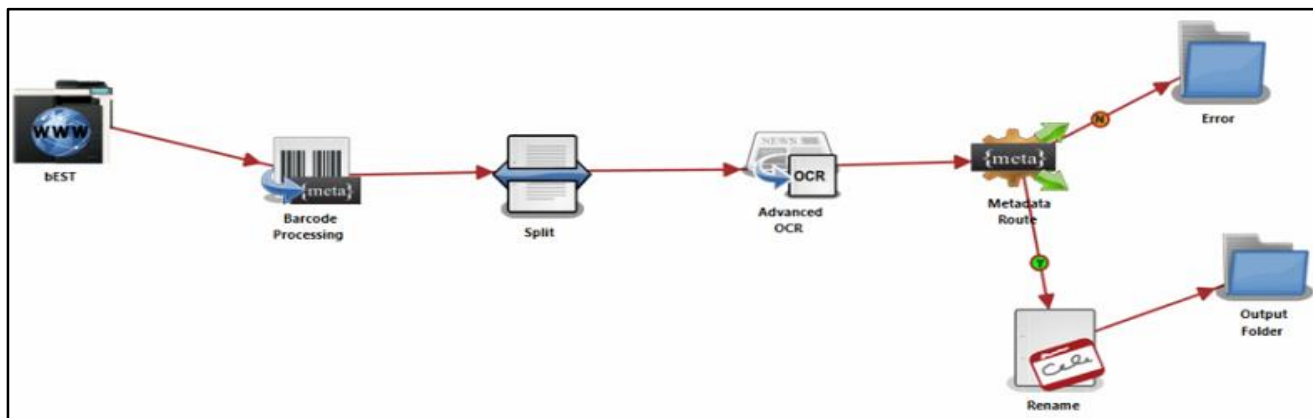
- > Dispatcher Phoenix base + Office Package with 2 bizhub MFP with Advanced OCR & Barcode Processing options

KEY SUCCESS FACTORS

- > Customer is satisfied with the deployed solution with DP, using barcode scanning to rename files automatically and sharing data via file sharing server.
- > Moreover, customer changed from printer to MFP so they can scan a lot of paper and save time to create folders and rename files now automatically done by DP.

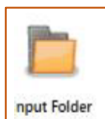
ADDITIONAL INFORMATION

- Deployed workflow as illustrated below:

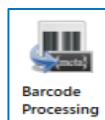
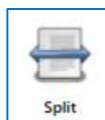
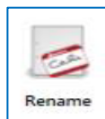
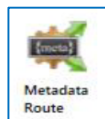
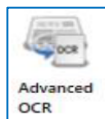


- We create 2 active inputs with 2 MFPs and using barcode scanning to split file by patient number and date.

CAPTURE



PROCESS



DISTRIBUTION

